

Privacy Policy of Van Nifterik Holland b.v.

Van Nifterik Holland is responsible for the processing of personal data as described in this privacy statement. Personal data is any data that can provide information about an identifiable natural person.

Van Nifterik Holland shall ensure that your personal data is processed properly and with due care in accordance with the General Data Protection Regulation (GDPR).

Basis of processing

Van Nifterik Holland processes your personal data if you are a customer of Van Nifterik. The customer is the person with whom Van Nifterik Holland has entered into an agreement for the delivery of goods and/or services.

We also collect personal data from potential customers, newsletter readers, suppliers and our own employees. In general, the provisions below also apply to the personal data of these persons.

For what purpose we process personal data

Van Nifterik Holland processes your personal data for the following purposes:

- 1. To be able to give you the best possible advice.
- 2. To be able to deliver goods and/or services to you.
- 3. To send invoices and handle your payment.
- 4. To be able to call or email you if this is necessary to carry out our services.
- 5. For sending our newsletter (if desired).
- 6. To inform you about changes to our services and products.

Van Nifterik Holland also processes personal data if we are legally obliged to do so, such as data that we need for our tax return.

Personal data that we process

Van Nifterik Holland b.v. records the following data:

- 1. Name, first name, initials, title, gender
- 2. Address and residence
- 3. E-mail address and (mobile) telephone number
- 4. Bank account number
- 5. Products you have purchased from us
- 6. Data about your crop(s) and advice given to you.

We do not collect special and/or sensitive personal data (such as race, political preference, religious beliefs, etc.).

Cookies, or similar techniques, that we use

Our website and/or service has no intention of collecting data about website visitors.

Van Nifterik Holland only uses technical and functional cookies. And analytical cookies that do not infringe on your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies we use are necessary for the technical operation of the website and your convenience. They ensure that the website works properly and remember, for example, your preferences. They also allow us to optimize our website. You can opt out of cookies by setting your Internet browser in such a way that it no longer stores cookies. In addition, you can delete all information previously stored through your browser settings.

How long we keep your personal data

Van Nifterik Holland B.V. will not retain your personal data any longer than is strictly necessary to fulfil the purposes for which your data are collected. You have the right to have your personal data removed. However, we also have to deal with legislation regarding the minimum retention period for transaction data. The legal retention period is currently 7 full calendar years.



Who has access to the personal data?

Only our employees who require it for their job have access to the personal data. In addition, our ICT service provider has access to our systems in order to perform management and maintenance (see also below under the heading "sharing personal data with third parties").

We keep personal data obtained confidential and also require our employees to maintain confidentiality. We also ensure that employees who have access to personal data have received proper and complete instructions on how to handle personal data and that they are familiar with the responsibilities and legal obligations.

Sharing your personal data with third parties

Van Nifterik Holland will not sell your data to third parties. Van Nifterik Holland will only provide your data to third parties if this is necessary for the execution of our agreement with you (e.g. direct delivery of goods) or to comply with a legal obligation.

We have concluded a processing agreement with companies that process your data on our behalf (including our ICT service provider) in order to ensure the same level of security and confidentiality of your data. Van Nifterik Holland will remain responsible for this processing.

Viewing, amending, forwarding or deleting data

You have the right to inspect, correct or delete your personal data. You also have the right to withdraw your possible consent for the data processing or to object to the processing of your personal data by Van Nifterik Holland and you have the right to data portability. This means that you can request us to send the personal data we have about you in a computer file to you or another organization specified by you.

You can send a request for inspection, correction, deletion, data modification or request to withdraw your permission or objection to the processing of your personal data to: info@vannifterik.com

To make sure that the request for inspection is made by you, we ask you to send a copy of your identity document with the request. Do not include in this copy: your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN). This is to protect your privacy. We will respond to your request as soon as possible, but no later than four weeks.

How we secure personal data

Van Nifterik Holland takes the protection of your data seriously and has taken appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized changes to data. This concerns both technical and organizational measures. For example, your data is stored on well-protected servers located in data centers (including Microsoft). In addition, we only use reliable standard business software for the registration of your data (including Office365).

If you nevertheless have the impression that your data is not properly secured or if there are indications of misuse, please contact us.

Van Nifterik Holland would also like to point out that you have the option of submitting a complaint to the national supervisory authority, the Personal Data Authority. You can do so via the following link: https://autoriteitpersoonsgegevens.nl/en/contact-dutch-dpa/contact-us

Contact details

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